SECTION J – LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

ATTACHMENT J-8.C.3.4.1 INFORMATION TECHNOLOGY SERVICE MATRIX

Section J

SECTION J-LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

ATTACHMENT J-8.C.3.4.1 INFORMATION TECHNOLOGY SERVICE MATRIX

Equipment/Software/Service	ISS	Deactivation	ETS	DOE
Cell/Blackberry/Smartphone equipment	Y			
Mobile Device Management service	Y	Y		
Copier equipment	Y		Y	Y
Copier maintenance	Y		Y	Y
Copier - toner	Y		Y	Y
Copier - paper & other media	Y		Y	Y
Printer equipment	Y		Y	Y
Printer consumables (toner, etc.)	Y		Y	Y
Printer paper	Y		Y	Y
Computer hardware	Y			
Computer core software (PC)	Y	Y		
FAX hardware and consumables	Y		Y	Y
Pager service	Y	Y	Y	Y
Telephone service	Y	Y	Y	Y
Internet service	Y	Y		Y
Local Area Net installation	Y	Y	Y	Y
Local Area Net administration	Y	Y		
Data line PGDP to PORTS (DS3)				Y
Video conferencing equipment	Y	Y	Y	Y
Video conferencing service	Y	Y	Y	Y
Help Desk service	Y	Y		
Computer User Support	Y	Y		
Computer System Administration	Y	Y		
Computer Application Administration	Y	Y		
Data Base Administration	Y	Y		
Computer equipment install & repair	Y	Y		
System Analysis & Programming	Y	Y		
Cyber Security oversight	Y	Y		

Y - Represents an item the Infrastructure Support Services (ISS) Contractor shall provide to others.

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